Core DDI Advanced Troubleshooting Course (CDAT)

Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Troubleshoot the Infoblox Grid and HA (high availability) pairs. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.

Audience

This is an advanced-level course for team members who provide technical support for the Infoblox DDI product.

Pre-Requisites

Attendees should have completed the Core DDI Configuration & Administration 5-day Super Course (previously the two courses Core Basic Configuration and Core DDI Intermediate Configuration) and accreditation and have six months' experience supporting Infoblox Core DDI.

Topics Covered

Day 1

- Infoblox Support
- Troubleshooting
- NIOS Expert Topics
- Grid and Grid Members
- DNS

Day 2

- Dynamic DNS
- DHCP
- Service Failure-Recovery